



PHOENIX FENCE^{Corp.}

Chainlink • Vinyl • Ornamental • Automated Gates

LIMITED LIFETIME WARRANTY

PRODUCTS SOLD

Vinyl Fence & Rail

WARRANTY – WHAT IS COVERED

This warranty is given to (1) the original purchaser, or (2) the owner(s) of the property at the time of installation, if different from the original purchaser (collectively, the “Purchaser”) of vinyl fence and rail profiles manufactured by Homeland Vinyl Products, Inc. (“Homeland Vinyl”).

For purposes of this warranty, a “Residential Purchaser” shall refer to a single-family residential homeowner and a “Commercial Purchaser” shall refer to any Purchaser other than a Residential Purchaser. Subject to the exclusions and limitations set forth herein, Homeland Vinyl warrants to the Purchaser that its vinyl fence and rail profiles (the “Products”) will be free from manufacturing defects – including peeling, flaking, blistering, rotting and corroding – when subject to normal and proper use. The warranty period is for the life of a residential purchaser (30 years for a Commercial Purchaser). The warranty automatically terminates upon the sale of the property or death of the Purchaser.

Phoenix Fence Corp further provides a one (1) year warranty for labor on jobs professionally installed by Phoenix Fence Corp.

Phoenix Fence Corp will provide replacement of product. Return freight for warranty items will be prepaid by Phoenix Fence Corp. Photos and as many details as possible will be required. Warranty will be reviewed on a case-by-case basis.

WARRANTY – WHAT IS NOT COVERED

Damage from abnormal or improper use or design, accident, alteration, neglect, abuse, abrasion, air pollutants, improper service or installation, or damage caused by flood, fire or act of God is not covered by this limited warranty. Use in harsh industrial, coastal or marine environments is not warranted.

ACTION TO BE TAKEN

A claim under this warranty must be reported in writing, with proof of purchase, to Homeland Vinyl Products, Inc., P.O. Box 170729, Birmingham, AL 35217-0729, Attn: Warranty Department

within thirty (30) days of the date that the defect is first discovered or reasonably could have been discovered. Purchaser must include proof of purchase, copy of government issued photo ID, proof of property ownership, registered warranty certificate number, and a statement describing the claimed defect. Homeland Vinyl may request additional information. Homeland Vinyl will then have a reasonable time to inspect or, at Homeland Vinyl's option, to have the product or a sample of the product shipped at the Purchaser's expense to Homeland Vinyl for inspection and analysis of the claimed defect. Homeland Vinyl shall be the sole judge of whether the product is defective and whether the defect is due to manufacturing.

Please contact Phoenix Fence for a complete copy of Homeland Vinyl Warranty or click here:

<https://homelandvinyl.com/assets/2022/01/2022-FenceRail-POP-C1141-Warranty-RevC-22-018-WEB.pdf>

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