



PHOENIX FENCE Corp.

Chainlink • Vinyl • Ornamental • Automated Gates

LIMITED LIFETIME WARRANTY

PRODUCTS SOLD

Ornamental Fence (Montage)

WARRANTY – WHAT IS COVERED

Ameristar Montage residential grade welded ornamental fences are guaranteed against defects in workmanship or materials and are covered by a Lifetime Limited Warranty. Should any Montage residential grade welded ornamental steel panel or post manufactured by Ameristar fail in accordance with any of the conditions below, Ameristar warrants to the homeowner (individual retaining the original proof of purchase) their redemption through replacement or settlement. The choice of redemption method is solely at the discretion of Ameristar.

Warranty does not apply to any non-residential application. Lifetime limited warranty does not apply to Montage residential gates, all gates are warranted for a period of 1-year from the date of installation.

Phoenix Fence Corp further provides a one (1) year warranty for labor on jobs professionally installed by Phoenix Fence Corp.

Return freight for warranty items will be prepaid by Phoenix Fence Corp. Photos and as many details as possible will be required. Warranty will be reviewed on a case-by-case basis.

WARRANTY – WHAT IS NOT COVERED

- Damage to the product caused by the property owner by use of landscape, gardening equipment, chemicals that may cause damage, water sprinklers with high mineral content and/or greywater/reclaimed water;
- Damage caused by adhesion of chicken wire, chain link mesh, welded wire, or other similar substance to the product;
- Damage caused by allowing plant life of any sort to grow directly upon or in contact with any portion of the product or sap from trees;
- Any alteration to the product itself by the property owner including any on-site cutting or welding; and/or, failure to follow any and all instructions provided by Ameristar at the time of sale to the original purchaser even if these instructions are not forwarded to the ultimate claimant under this warranty.

- When cutting and/or drilling the Montage fence system components immediately seal the exposed surfaces by 1) Removing all metal shavings from the cut area, 2) Applying zinc-rich primer to thoroughly cover cut edge and drilled hole and, after letting dry, 3) Applying two (2) coats of custom finish spray paint matching fence color. Failure to seal exposed surfaces per steps 1-3 above will negate warranty.
- If contractor uses non-Ameristar parts/components, this will negate the warranty.

ACTION TO BE TAKEN

Upon acceptance of the claim by Ameristar or its authorized representative, redemption by replacement or settlement shall be made by Ameristar. Reimbursement for labor necessary to restore and/or replace components that have been found defective under the terms of this warranty is guaranteed to the homeowner (individual retaining the original proof of purchase) for a period of five (5) years from the original purchase date. Ameristar reserves the right to select the qualified company or individual to perform the labor to repair or replace the components that are deemed defective under the terms of this warranty.

Please contact Phoenix Fence for a complete copy of Ameristar Montage Warranty or click here:



Warranty Ameristar
Montage.pdf

PHOENIX FENCE EDMONTON
PHONE 780-447-1919
TOLL FREE 800-681-9847

PHOENIX FENCE CALGARY
PHONE 403-259-5155
TOLL FREE 888-220-2525